

Qatar Rail Company Legal Compliance Policy



Qatar Rail is committed to delivering excellence to its stakeholders in all of our activities from rail asset creation projects through to effective and efficient asset management by building, operating and maintaining a world class railway network for Qatar. To achieve this, Qatar Rail will provide our staff, project partners and customers with the policies and supporting procedures and systems as appropriate. These requirements are defined within Qatar Rail's Company Management System (CMS), providing clear direction on the legal requirements. Qatar Rail's goal is for right the first time, every time with zero defects. This goal is driven by our expectations of continual improvement in all activities both within Qatar Rail and our project partners based upon risk and organisational benefit.

Qatar Rail will exercise good governance and encourage proactive, accountable management by maintaining and continuously improving its legal compliance and processes.

Qatar Rail will engage with all of our staff to ensure the Legal Compliance Policy and CMS is understood and implemented across the business.

Our project partners are responsible for ensuring that their project policies align with Qatar Rail Legal Compliance Policy requirements as a minimum and that the policy is suitably communicated and implemented within their respective organisations.

We will implement our policy by undertaking the following:

- Promoting a positive ethical and compliance culture within Qatar Rail
- Identifying organisation-wide legal compliance risks and facilitation of the assessment and management of those risks.
- Ensuring staff awareness of laws and related Qatar Rail policies that impact on their daily activities.
- Implementing procedures and other business controls as appropriate to ensure business requirements are achieved both for internal activities and external project delivery.
- Ensuring the suitability and effectiveness of our suppliers and partners in delivering the requirements of this policy.
- Reviewing planned activities and our performance against stated objectives.
- Monitoring compliance with agreed risk management controls and reporting breaches and incidents.
- Continually improving the effectiveness of the CMS and in turn, the quality of service and performance we provide to our customers and other stakeholders.

This policy will be reviewed annually as a minimum and any changes will be communicated to stakeholders as appropriate.

The successful implementation of this policy is underpinned by my continual commitment and that of Qatar Rail, project partners, management and staff at all levels to provide quality in the activities we undertake in delivering a world class rail network.

Eng. Saad Ahmed Al Muhannadi
Chief Executive Officer



7.02.2013